



Ticketing Fraud – Euro 2016

June 2016

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TICKETING FRAUD – EURO 2016

The information contained within this alert is based on the results of research carried out by the National Fraud Intelligence Bureau (NFIB). One of the key objectives of sharing fraud data between the NFIB and partners is to prevent fraud.

ALERT CONTENT

The 2016 European Football Championships will begin shortly and those wanting to purchase last minute tickets are likely to be targeted by fraudsters posing as official sellers. Purchasing from an unauthorised seller or a ticket tout could leave you out of pocket; not only are the tickets advertised at inflated prices, there is a risk that the tickets purchased are counterfeit or do not exist. Any individual with a counterfeit ticket will be refused entry.

Resale Platform

Consumers wanting to sell their tickets can do so through the resale platform, where tickets will be resold at face value. For further information please visit [UEFA's website](#). Those seeking to purchase tickets are advised to check the site regularly as tickets will be sold on a first come first serve basis and are likely to change regularly as different tickets become available to purchase.

PROTECTION / PREVENTION ADVICE

- Only purchase tickets from an authorised seller by using the exchange portal.
- When using the portal do not be encouraged to contact the seller privately and complete the transaction outside of the portal.
- Be wary of purchasing tickets from a social media account. There is a risk that the ticket does not exist or is counterfeit. Consider conducting research on the information provided by the seller, for example a mobile phone number or email address used by the seller could alert you to any negative information associated to them online.
- Avoid making payments through bank transfer or money transfer services, as the payment may not be recoverable.
- If you have been affected by this, or any other scam, report it to Action Fraud by calling **0300 123 2040**, or visiting www.actionfraud.police.uk.

FEEDBACK

The NFIB needs feedback from our readers to evaluate the quality of our products and to inform our priorities. Please would you complete the following NFIB feedback survey through: <https://www.surveymonkey.com/r/FeedbackSDU>. This should take you no more than 2 minutes to complete. If you have other feedback or additional information that you would prefer to provide by email please send to NFIBfeedback@cityoflondon.pnn.police.uk.

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Version:	V1.0
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